



Welcome

Whether you are a new or an existing client, we would like to thank you for choosing **Inshes Veterinary Centre**. Our aim is to provide the best possible health care for your pets in a pleasant, friendly environment. We are committed to keeping abreast of the latest developments in modern veterinary practice – providing high-quality treatment at sensible prices. To enable pet owners to spread the cost of routine treatment, we have designed our own practice membership scheme – the **INSHES PET HEALTH PLAN**.

Our Pet Health Plan offers:

- Top quality licensed medication
- Regular checks and maintenance of good general health for your pet
- Convenient monthly payments for routine services
- Discounts on additional services
- Optional Accidental Injury Cover
- Extended Payment Scheme
- **Making the BEST more affordable**

Prevention is better than cure!

- Our practice membership scheme provides pet owners with the support they need to help their pets stay fit and healthy.
- Regular visits mean that we have the opportunity to administer necessary vaccinations and dispense accurate and up-to-date worming and flea treatments. In addition, an overall clinical examination gives us the opportunity to carefully monitor the general health of your pet and offer advice, support and treatment planning, which in many cases may prevent problems arising in the future.
- Furthermore, the cost of maintaining the good general health of your pets is distributed throughout the year by making monthly Direct Debit payments – it couldn't be simpler.
- Whilst spreading the cost of routine treatments, all members then qualify for additional discounts on other items in the practice.
- Pets in the **Inshes Pet Health Plan** can be covered for Accidental Injury up to £2,500 per incident up to a total of £5,000 in any 12-month period (an excess applies). This option is available for only a small additional charge per pet, per month.



Inshes Pet Health Plan

Your monthly **Direct Debit** payment provides your pet with:

- Full clinical examinations, twice per year, to include:
 - General health • Ears • Eyes • Skin and coat
 - Heart and lungs • Weight • Claws • Dentition
 - Anal glands • Joints and muscles
- Annual vaccinations
- Worming treatments (sufficient for 12 months)
- Flea treatments (sufficient for 12 months)
- Treatment planning
- Dietary advice

PLUS

- 10% discount on the normal fees for neutering, spaying and diets and sundries purchased at the practice
- 10% discount on the normal cost of other services provided, including:
 - Consultations • X-rays • Emergency callouts
 - Blood sampling • Surgery
 - Additional vaccinations
 - Additional worming treatment
 - Additional flea treatment
 - Kennel cough vaccinations
 - Chlamydia vaccinations
- Extended payment scheme for treatment over £150.

A range of plans is available for:

- **Small Dog (Under 10kg)**
- **Medium Dog (10-20kg)**
- **Large Dog (21-40kg)**
- **Giant Dog (41kg+)**
- **Cat**
- **Rabbit**

Please note that the discount is available to clients for the stated procedures undertaken at our practice, and at no other external clinics, private cremations, out-of-hours consultations or referrals.

Spread the payments and reduce the cost of your pet care

Vaccinations covered within the plan

CANINE



- Distemper
- Hepatitis
- Parvovirus
- Parainfluenza
- Leptospirosis

FELINE



- Flu
- Enteritis
- Leukaemia

RABBIT



- Myxomatosis
- Viral Haemorrhagic Disease

*Not included in the Plan

CANINE

- *Kennel Cough (Intranasal)

Accidental injury cover

For only a small additional charge per pet, per month, you can include Accidental Injury cover. This provides cover for the cost of treating accidental injuries up to £2,500 per incident, subject to an excess of £75.

Total claims in any 12-month period may not exceed £5,000. The cover is for treatment by our practice. However, if our practice is closed when immediate treatment is needed, or you and your pet are away from home (anywhere in the UK), then cover is extended to include the nearest available vet.

Further details of cover are available from the practice.

Extended payment scheme

For any treatments over £150, pet owners will have the facility to spread the payment over a number of months. Please note, our normal discount is not available if the Extended Payment facility is utilised. A deposit may be required.

How do I register?

Please call in at the practice to complete a simple registration form, which will require your bank account details. Practice staff will be happy to answer any queries you may have.

Practice opening hours

Mon/Tue/Wed & Fri: 8.00am - 7.00pm
(appointments): 9.00am - 12 noon - 2.00pm - 7.00pm
Thursday:
(appointments): 8.00am - 8.00pm
9.00am - 12 noon - 2.00pm - 8.00pm
Saturday:
(appointments): 9.00am - 1.00pm
10.00am - 1.00pm

Veterinary emergencies

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a pet in pain as quickly as possible.

If you require emergency treatment outside practice hours, please telephone the usual practice number. An operator at the answering service will put you in contact with the duty vet.

Veterinary Surgeons

Anne Gunstone BVMS MRCVS
Lynda Ross BSc BVMS MRCVS
Elidh Cameron BVMS MRCVS
Heather Daly BSc PhD BVMS MRCVS

Wendy Johnson *Office Manager*
Lisa Gray VN *Head Nurse*

Inshes Veterinary Centre

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THE INSHES PET HEALTH PLAN

*the opportunity to budget monthly
for your pet's health*

